AzTEDP Arizona Telecommunications Equipment Distribution Program

Equipment Catalog for Deaf and Hard of Hearing

Speech Impaired and Deaf/Blind please contact our office

This is ***your guide*** to ensure ***you*** have included all documents by ***checking*** the below for completeness. Please return this list with your application documents and make copies for your own records.

— **1)** Application must be completed by you and your qualifying condition certified by an ARIZONA PROFESSIONAL. See part C. (enclosed)

— **2)** Conditions of Acceptance form. (enclosed)

— **3)** LEGIBLE COPY of state issued ID or utility bill in applicant's name to prove ARIZONA residency.

— **4)** As of January 1, 2009 proof of Legal United States residency is required which can be proven with the following documents for U.S born citizens:

a) COPY of U.S. PASSPORT with current name, *OR*

b) COPY of BIRTH CERTIFICATE also accepted, however if the name appears different, a COPY of the supporting name change documentation such as marriage certificate(s), etc. must be submitted to prove identity.

For all other legal residency situations, please see long form.

— **5)** Arizona Statement of Citizenship and Alien Status for State Public benefits form to accompany above document(s). (enclosed)

— **6)** Please read catalog and mark the preference sheet. (enclosed)

Please submit the above items to:

Arizona Telecom. Equipment Distribution Program (AzTEDP)
1400 W. Washington St. Rm. 126
Phoenix, AZ 85007

You will be responsible for plugging in the equipment. Please read the manual. Demonstrations are available on a limited basis.

PLEASE ***READ*** THE FOLLOWING INFORMATION THOROUGHLY:

Please indicate your choices on the preference sheet of the equipment that would appear to best suit your needs. The priority for AzTEDP is to utilize ***refurbished equipment*** when available. If no refurbished equipment is available, only then will AzTEDP print a voucher for YOU to use like cash to redeem for a brand new phone with a five year warranty.

Equipment Choices for the ***Hard of Hearing***

*****Demonstrations of all devices are available at AzTEDP*****
Equipment *CAN* be issued directly at the AzTEDP office.

Appointment required.

There is no substitute for naturally good hearing.

Tips:

1) For amplified phone users, when you get the device, make sure the ***amplifier is ON***. All devices can be set to have the boost on automatically. This setting is encouraged.

2) Check with your hearing heath care professional about a “T-switch” a.k.a. “Telephone/audio switch” in your hearing aids.

3) Eliminate your household noises for the duration of the call. Turn down the T.V., turn off the dishwasher and focus on comprehension.

Amplified Phones

Ameriphone XL30 Amplified Telephone

- Designed for people with moderate hearing loss
- Volume control up to 30 times (30 dB) louder, for loud and clear telephone calls
- Tone Selector for adjusting sound clarity
- Audio output jack for direct connection to assistive listening devices
- Handset is hearing aid compatible
- Memory dialing capability

Clarity C420 900 MHz Cordless Amplified Telephone with Caller ID

- Clarity® Power™ technology
- Amplifies incoming sounds up to 30 decibels
- Caller ID with 50 name and number memory
  (you will need to pay for Caller ID service from your phone company)
- Ergonomic design for comfortable telephone conversations
- Bright visual ringer in base and handset alerts users to incoming telephone calls
- Customizable handset ringer
- Large lighted dial pad

Geemarc Ampli500 Phone with Caller ID

- Caller ID
  (You will need to pay for Caller ID service from your phone company)
- Speakerphone
- Large easy-to-read numbers
- Maximum incoming volume amplification (up to 50dB)
- UltraClear™ sound shaping tone control
- Extra loud 95 dB ringer and bright flashing ring strobe
- 2.5 mm amplified headset jack for hands-free accessories
- 3.5 mm amplified headset jack for audio accessories
- Hearing aid compatible
- Memory dialing capability
- 5-year voucher warranty

Ameriphone XL50 Amplified Telephone

- Increases the incoming sound by up to 48+ dB- more than 200 times louder
- Tone Selector for adjusting sound clarity
- Audio output jack for connection to headset, neck loop or cochlear implant
- Powerful adjustable ringer
- Handset is hearing aid compatible
- Memory dialing capability

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Is phone conversation so difficult that you ***NEED*** to have the words come up on the screen?

FOR YOUR INFORMATION: A great resource for instant captioned calls for HI-speed internet users is www.hamiltoncaptel.com. At this site, you can simply register for FREE, and make FREE captioned calls using ANY telephone to speak into, and just read the word on your computer monitor.

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AzTEDP Captioned telephone: Limited availability. LOANER

Captioned telephone is ideal for people who continuously struggle to hear and/or comprehend what the other party is saying and are willing to have the ***Arizona Relay Service*** be the third party responsible for processing voice into text.

Captioned Telephone (enhanced Voice Carry Over) – is intended for people whom amplification is not beneficial. Similar to T.V. captioning, the ***Arizona Relay Service*** utilizes voice recognition technology to caption what the other party says word by word as quickly as the party speaks, perhaps 200+ words per minute. No turn taking required. The process is fast and simple, however, **training is recommended.**

Captioned Telephone devices are directly issued by AzTEDP, and remain ARIZONA STATE PROPERTY.

- Capable of captioning messages left by others on answering machines or messages on voice mail as if remote
- One or two line capable. For one line users, incoming calls are only captioned if the caller first dials the captioning access number of 1-877-243-2823. A recording will ask for the other party to enter the CapTel user's number. The call will take a moment to connect. Patience is critical.
- Two line users enjoy captions on EVERY call because the second line dials the service automatically on incoming calls
- Captions can be turned off so anyone in the family can use it
- Three speed dial slots
- Powerful adjustable ringer
- Contrast adjustment capable for the clearest reading
- User friendly instruction manual

Captioned telephone informational/Instructional DVD or VHS available by contacting CapTel Customer Service at 1-888-269-7477.

Ameriphone VCO Telephone

Ideal for people who regularly struggle to hear and/or comprehend what the other party is saying. It is similar to Captioned telephone, however the **text is much slower** due to the Arizona Relay Service operator needing to TYPE everything the other party says. Perhaps 60-100 words per minute. The "Go Ahead", turn taking system is utilized. Instructional video available by contacting AzTEDP. This is recommended for slower readers, compared to captioned telephone.

- Designed for people with severe hearing loss/deafness that speak for themselves
- Anyone in the family can use it for regular calls
- Handset is hearing aid T-coil compatible
- Built-in answering machine for text messages left thru relay
- Text feature operates via the **Arizona Relay Service**.

Voice Carry Over (VCO): is intended for people whom amplification is not beneficial. Similar to captioned phone, however it is a turn taking system in which the "Go Ahead" is needed by both parties using the ***Arizona Relay Service***. **Training recommended.**

Equipment Choices for the Deaf

TTY - Teletypewriter equipment is **intended for people who** do not benefit from amplification AND who do not produce understandable speech. **Training recommended.**

LVD- A Large Visual Display may be requested for those who are legally blind.

All TEXT equipment utilizes the Arizona Relay Service to enable the text! Other people must first dial the appropriate Arizona Relay Service number, then provide the text device user's phone number to be connected utilizing text.

*****Demonstrations of all devices are available at AzTEDP*****
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Appointment required.

Ultratec Superprint 4425 TTY

- 3 selectable print sizes
- Turbo Code®
- Auto ID™
- User-programmable Relay Voice Announcer
- Easy-touch greeting memo
- Sticky key feature (for single-handed typing)
- TTY Announcer
- Direct connect (2 jacks) to standard telephone line
- Auto-Answer capabilities (with pre-programmed message)
- Remote message retrieval
- Memory dialing and redial

Ameriphone Q90D TTY with Portable Printer

- Connects to compatible mobile/cell phone for use anytime, anywhere; compatible with many cordless phones.
- 68 key keyboard
- Text answering machine with programmable personalized greeting Hi-Speed Code™
- Portable printer uses readily available 2.25"-wide standard thermal paper.
- Choices of standard, medium or large print size.

The Uniphone 1140

- Direct connect
- Keyboard dialing
- Call progress (says "ringing" or "busy")
- 2-line, 2 x 24-character LCD display
- Baudot code (45.5 baud)
- Special emergency, menu, and arrow keys
- Display with backlight
- 8k memory
- Built-in ring flasher

LARGE VISUAL DISPLAY (LVD) can be partnered with either the Q90D TTY or the VCO phone. This item will be only available while supplies last. The LVD is no longer manufactured.

Alerting Choices for Hard of Hearing and Deaf

You may also choose an extra ringer or light signal device.

Alerting Products: If you have difficulty hearing the phone ring, a flasher or extra ringer may be appropriate.

- For moderate to severe hearing loss
- Adjustable ring volume up to 100 dB
- Adjustable ring tone
- Four distinct ring patterns
- Easy electrical and phone line connections
- Dual jacks for easy connection to any standard line

Sonic Alert TR75 (Flashes your household lamp)

- Works with all Sonic Alert remote receivers.
- Your own lamp is used for signaling or normal room lighting.
- Unique pluglet (plug-outlet) allows you to keep your table uncluttered by unsightly lamp cords.

Wheelock Industries Telestrobe (PS-11A-WPW)

- Provides visual signal when phone is difficult to hear
- Bright strobe flashes when phone rings
- Wall mount, plugs into AC outlet and phone jack
- White with black letters. Size 4.75"H x 2.5"W x 3" D

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